

Network Management Policy

Kern Valley Wireless, Inc

Effective Date: Mar 12, 2012

At Kern Valley Wireless, Inc], we are committed to providing reliable, high-quality internet service to our customers. This Network Management Policy explains how we manage our network to ensure optimal performance, security, and fairness for all users.

1. General Network Practices

To maintain a high-performing and secure network, we may:

- Monitor network traffic to manage congestion and ensure service reliability.
- Implement measures to prevent harmful activities such as spam, malware, or illegal content distribution.

2. Traffic Management & Congestion Control

During peak usage periods, we may use reasonable network management practices to prevent congestion and ensure fair access for all customers. These practices may include:

- Optimizing traffic flow to maintain overall network stability.

We do not block, throttle, or discriminate against any lawful internet traffic based on content, applications, or services.

3. Application & Device Restrictions

Customers are generally free to use any lawful applications, services, and devices on our network. However, we may:

- Restrict access to applications or services that pose security risks or violate our terms of service.
- Limit the use of devices that cause network interference or degrade service quality for other users.

4. Security Measures

To protect our network and customers, we may:

- Implement firewalls, encryption, and other security protocols.
- Block malicious traffic, phishing attempts, or other cyber threats.
- Suspend or terminate service for users engaging in unauthorized or harmful activities.

5. Data Usage & Fair Access Policy

To ensure fair access for all customers, we may apply data usage policies, such as:

- Speed adjustments for excessive usage beyond reasonable limits.

6. Transparency & Updates

We strive to be transparent about our network management practices and will notify customers of any significant changes to this policy. Updates will be posted on our website and communicated as necessary.

7. Contact Information

If you have any questions or concerns about our network management practices, please contact us:

Kern Valley Wireless, Inc

support@kvwireless.com

760-376-2246