

Privacy Policy for Kern Valley Wireless, Inc

Effective Date: Mar 3, 2012

At Kern Valley Wireless, Inc, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect the data associated with your use of our wireless internet service.

1. Information We Collect

When you use our service, we may collect:

- **Personal Information:** Such as your name, email address, billing details, and contact information.
- **Usage Data:** Information about your internet usage, including device types, IP addresses, and network activity.
- **Technical Data:** Information related to network performance, connection logs, and service diagnostics.

2. How We Use Your Information

We use the information collected to:

- Provide, manage, and improve our wireless internet service.
- Ensure network security and prevent fraud or unauthorized access.
- Process billing and payments.
- Comply with legal and regulatory requirements.

3. Information Sharing

We do not sell, rent, or share your personal information with third parties except:

- When required by law or legal processes.
- With service providers who assist in delivering our services (e.g., billing and support partners).
- To prevent fraud, security threats, or illegal activities.

4. Data Security

We implement security measures to protect your data from unauthorized access, disclosure, or misuse. However, no internet-based service is completely secure, so we encourage you to use strong passwords and take precautions when using the internet.

5. Your Choices & Rights

- You may update or request access to your personal information by contacting us.
- You can opt out of certain communications, such as marketing emails.
- You have the right to request deletion of your personal data, subject to legal obligations.

6. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and continued use of our service constitutes acceptance of the revised policy.

7. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Kern Valley Wireless, Inc

support@kvwireless.com

760-376-2246